

Public Input to the FCC
Telecommunications Relay Service Docket CG 06-181
September 14, 2006

Hello. My name is Bob Wilson. I'm a professional here at Gallaudet University. Often I use VRS to speak to parents and trying to have good communication and keep it consistent, and not have interruptions when I'm trying to speak with the parents who have students here.

In terms of the captioning, watching TV sometimes, the captions are hung up, and it's very frustrating. I'm trying to learn from the news, or watch a program on TV – it's very frustrating. While watching shows like on the Discovery Channel or the Learning Channel and the captions are messed up and they freeze – I really can't get full benefit from the program without the captions. There needs to be more improvement in terms of the captioning quality. We need equal access to all programming. Thank you.

Robert Wilson
2408 Valley Way
Cheverly, MD 20785
BobWilson57@gmail.com